



Practice Limited to Orthodontics

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April 1, 2020

To our Patients and their Families:

During the Covid-19 pandemic we have closed our offices and have stopped seeing patients for regularly scheduled appointments. All government agencies agree that this is the best approach to help in stopping the spread of the virus. As of now, the office will reopen on May 4th but this is contingent upon the ongoing and ever changing situation with this virus. It is recommended that we do not see any patients in the office during this time period except for emergency care only. An orthodontic emergency would be considered something that is causing a patient pain and discomfort. The office phone is being answered and if after hours you may follow the instructions in the voice mail message and we will get back to you. Please do not hesitate to call if you have any questions regarding your treatment. We can even facetime with you to assess the situation. If we do need to come into the office for an emergency we ask that only the patient come in and the parent wait outside in their vehicle. This is to lessen any exposure possibilities to the patient, their family and to the doctor or his staff.

These are very trying times for all of us but we will all get through this and come out stronger on the other side. Please be patient with being seen when we are allowed to be back up and running. Rest assured that this will not have any long term affects on the eventual outcome of your treatment or the overall length of time in treatment. We always strive to provide the best possible care to all of our patients and will continue to do so.

Please stay healthy and safe and thank you for your understanding while we navigate through this unprecedented and difficult time.

Sincerely,

A handwritten signature in black ink that reads "James W. Koglin, DDS".

James W. Koglin, D.D.S.

